

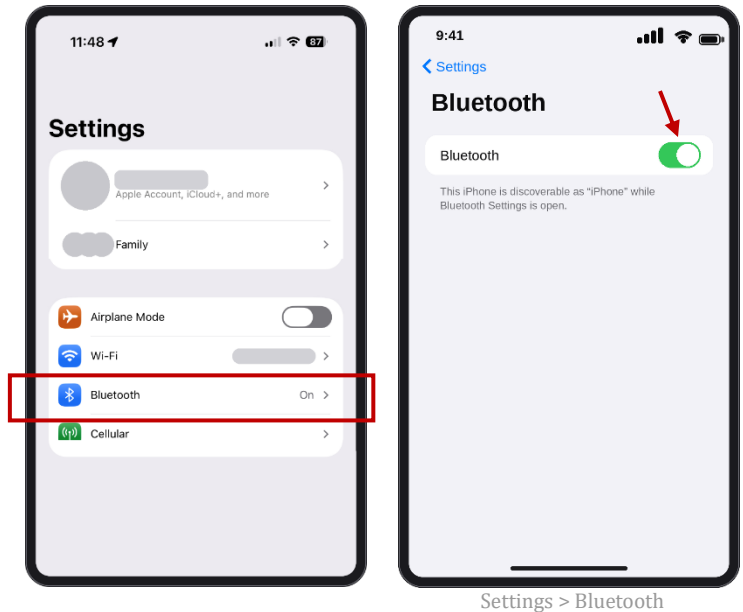
Troubleshooting Guide for Bluetooth Pairing during Onboarding (iPhone)

The Zerigo Health app uses Bluetooth to find, connect to, and communicate with your Zerigo device.

Follow the steps below to make sure your phone's Bluetooth is turned on and that the Zerigo app has permission to access Bluetooth.

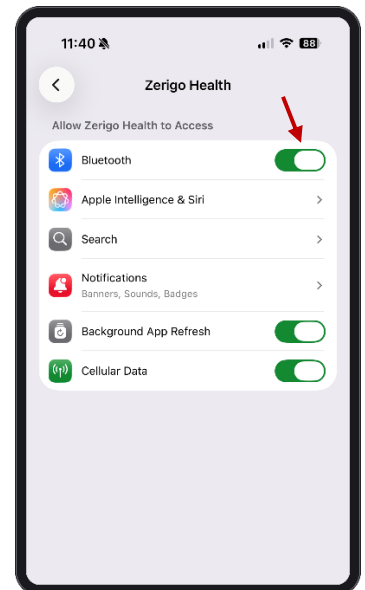
1 Make sure Bluetooth is turned on

1. Open the **Settings** app (gray gear  icon) on your phone.
2. Look for the Bluetooth row (it's usually about the third row down).
3. If it shows Bluetooth is "Off," tap it to open the setting.
4. Tap the toggle button at the top; it will turn **green** and move to the right.



2 Allow the Zerigo Health App to access Bluetooth

1. Open the **Settings** app (gray gear  icon) on your phone.
2. Scroll down within Settings and tap the row for **Apps**.
3. Scroll down to the row for the **Zerigo Health app** and tap.
4. Tap the toggle next to **Bluetooth**; it will turn **green** and move to the right.
5. Swipe up on the screen to exit Settings.
6. Return to the Zerigo Health app.
7. Make sure your Zerigo device is powered on.
8. Follow the pairing steps again.



Still stuck? Contact the Zerigo Support Team at support@zerigohealth.com